



Terms and Conditions

Version 2026-10-10. These terms apply to every purchase on firstbootstudio.com.

1. Who we are

The seller is Nymphalis s. r. o., Ulica Veterná 8508/45, 917 01 Trnava, Slovakia. Company ID (IČO) 56 689 331, VAT ID SK2122390292. Registered in the Business Register: Okresný súd Trnava, oddiel Sro, vložka č. 58314/T. Contact: hello@firstbootstudio.com, phone [+421 947 950 865](tel:+421947950865). In these terms "we" means the seller and "you" means the person who buys.

2. What we sell

Zero To Agent is an interactive online course in two editions, Mac and Windows. It is digital content that is not supplied on a tangible medium. After payment you receive a personal access link, and the course opens in your browser.

The course is independent. It is not made or endorsed by Anthropic. You need your own Claude subscription to follow it, and that subscription is paid to Anthropic separately. The course teaches you to use a tool. We do not promise any particular result.

3. Order and contract

Browsing the site is not an order. You place the order with the button that says you will pay (for example "Order and pay"). The contract is concluded when you complete the payment on the Stripe or PayPal page and the payment is confirmed. Until then you can change or remove anything, or simply leave. You can correct typing errors on the payment page before you pay.

Right after the purchase we send a confirmation email with what you bought, the price paid, the seller details, the confirmation of your consent to immediate access, and these terms and the withdrawal information as an attached file. The contract is concluded in the language of the page you ordered from.

These terms are written for consumers. If you buy for business purposes, the consumer rights in sections 7 and 8 apply only as far as the law gives them to you.

4. Prices and payment

Prices are in euros and include VAT where VAT applies. The price at checkout is the final price. There are no delivery costs.

You can pay by card or wallet through Stripe, or through PayPal. The payment provider handles your payment data. We never see or store your card number.

When a crossed-out price is shown, it is the lowest price we charged in the 30 days before the reduction.

Business customers can enter their company details at checkout. A business customer from another EU country with a VAT ID that we verify in the EU VIES system pays the price without Slovak VAT (reverse charge), which is the consumer price divided by 1.23. Customers from Slovakia always pay VAT. If the VAT ID cannot be verified, the purchase is possible only with VAT.

We issue an invoice for every order through SuperFaktura and send it by email.

5. Delivery and access

Access starts right after the payment is confirmed. The link appears on the thank-you page and is emailed to the address you gave at payment. If the email does not arrive, check your spam folder or request the link again on the thank-you page.

Access has no expiry date. You need a current browser and an internet connection. See section 12 if we ever discontinue the course.

6. Personal license and fair use

You get a non-exclusive, non-transferable, personal license to use the edition you bought for your own learning. In particular:

- Your access link works on up to 2 devices. You can replace a device yourself with the link we email you.
- You may not share the link, copy or resell the course, publish it, or distribute screenshots or recordings of it.
- The end of your copy of the course shows your email address and order reference.

To enforce the device limit we process technical data such as a device identifier, browser type, approximate country and time of access (see the Privacy Policy). If we have reasonable evidence that your access is being shared, we may suspend it. We will tell you first and give you a chance to respond. Your statutory rights are not affected.

7. Right of withdrawal

As a consumer you normally have 14 days to withdraw from a distance contract without giving a reason. For digital content that is not supplied on a tangible medium, you lose that right once we start providing the content, if you gave your prior express consent to start during the withdrawal period and you acknowledged that you lose the right of withdrawal as a result.

You give this consent and acknowledgment by ticking the box before you pay. Access starts immediately after payment, so the right of withdrawal ends at that moment. We confirm your consent in the email we send after the purchase. If you do not tick the box, you cannot complete the purchase.

More information and a model withdrawal form are on the Right of Withdrawal page.

8. Conformity and complaints

We are responsible for the course matching what the shop describes and working as it should for as long as you have access to it. If it does not, you are entitled under EU and Slovak consumer law to have it brought into conformity, to a price reduction, or to terminate the contract and get a refund.

How to complain:

- Write to hello@firstbootstudio.com or call [+421 947 950 865](tel:+421947950865). Tell us which edition you bought, your order number or purchase email, and what is wrong.
- We confirm receipt of your complaint by email without undue delay.
- We resolve the complaint within 30 days of receiving it and send you the outcome in writing by email. If we reject it, we explain why.
- A refund goes back to your original payment method within 14 days of the decision, at no cost to you.

9. Liability

Nothing in these terms limits liability for intent, gross negligence, injury to life or health, or any right you cannot waive by law. Otherwise, and to the extent the law allows, we are not liable for losses that come from following the course on your own computer or accounts. Back up what matters before you change your system. Costs of third-party services such as a Claude subscription and its usage are yours.

10. Intellectual property

The text, design, structure and code of the course belong to Nymphalis s. r. o. and are protected by copyright. Claude and other product names are trademarks of their owners and are used only to describe what the course is about.

11. Updates

We may improve and correct the course. Updates to the edition you bought are included at no extra cost. If a change would make the course noticeably worse, we will tell you first.

12. If we discontinue the course

If we ever shut the course site down, we will give you at least 90 days notice by email and a way to keep your own copy of the edition you bought.

13. Governing law and disputes

These terms are governed by Slovak law. If you are a consumer, this does not take away the mandatory consumer protection of the country where you live. Please contact us first, most things can be solved in a conversation.

If you are not happy with how we handled a complaint, or we do not reply within 30 days to your request for a remedy, you can turn to an out-of-court dispute resolution body. In Slovakia these are listed by the Ministry of Economy of the Slovak Republic, and the Slovak Trade Inspection (SOI, www.soi.sk) can help. The EU online dispute resolution platform no longer operates. As a consumer you may sue us in the courts of the country where you live.

The supervisory authority for consumer protection is Slovenská obchodná inšpekcia, Inšpektorát SOI pre Trnavský kraj, Pekárska 23, 917 01 Trnava.

14. Contact

Nymphalis s. r. o., Ulica Veterná 8508/45, 917 01 Trnava, Slovakia. Email: hello@firstbootstudio.com. Phone: [+421 947 950 865](tel:+421947950865).

Right of Withdrawal

Version 2026-10-10. What the law says and how it applies to this shop.

The rule

If you are a consumer in the EU, you normally have 14 days to withdraw from an online purchase without giving a reason (Directive 2011/83/EU).

Why it usually does not apply here

Zero To Agent is digital content that is not supplied on a tangible medium. For such content the right of withdrawal ends once we start providing it, if two things are true:

- you gave your prior express consent to start during the withdrawal period, and
- you acknowledged that you lose the right of withdrawal as a result (Article 16(m)).

You give both by ticking the box before you pay. Access starts immediately after payment, so the right ends then. We confirm this in the email we send after the purchase.

What stays

This does not touch your other rights. If the course does not open, is missing something, or is not what the shop describes, you are entitled to a fix, a price reduction or a refund. Write to hello@firstbootstudio.com. See section 8 of the Terms and Conditions.

Model withdrawal form

If the right of withdrawal does apply to your order, for example because we did not confirm your consent to immediate access by email, you can use this form. Send it to hello@firstbootstudio.com.

To Nymphalis s. r. o., Ulica Veterná 8508/45, 917 01 Trnava, Slovakia, hello@firstbootstudio.com:

I hereby give notice that I withdraw from my contract for the following order.

Order number or email used to buy:

Ordered on:

Your name:

Date: